





6633 **MESSAGE FROM THE HOSPITAL ADMINISTRATOR**



Happy Holidays Team GMHA,

I want to take a moment to reflect on our shared accomplishments and the meaning of this special season. Christmas is a time of joy, hope, and gratitude-a reminder of the importance of giving and being a light for others. As it says in Matthew 5:16, "Let your light so shine before men, that they may see your good works, and glorify your Father which is in heaven." This verse resonates deeply with the work we do, as every effort we make lives contributes to improving strengthening our community.

I also want to acknowledge our outstanding participation in the Relay for Life event in November. It was heartening to see so many of you come together to support such an important cause, raising awareness and funds for cancer research. Your enthusiasm, teamwork, and compassion embody the spirit of GMHA.

As December begins, let's look forward to celebrating the holiday season together. It's a wonderful time to reflect on our achievements, express gratitude, and connect with one another. Be sure to participate in the upcoming festivities and enjoy the opportunities to spread cheer. Whether through team gatherings, volunteering, or simply exchanging warm wishes, let's carry the momentum of this year's successes throughout the holiday season and into the New

Thank you for your dedication and hard work. Each of you play a vital role in our mission, and I am grateful to lead such a fantastic and incredible team. Here's to a strong finish to the year and an even brighter future ahead.

With immense, gratitude, joy, and respect,





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WHAT'S HAPPENING AT GMHA?



WHAT HAPPENED IN NOVEMBER?

We're thrilled to welcome 15 new nursing graduates from UOG to the GMHA Familia! This is the largest group of UOG nurses to join us so far—what an incredible milestone. Welcome to Team GMHA, nurses!



Speaking of welcoming new members, we're delighted to announce that our newest trustee is also a nurse. Please join us in giving a warm welcome to Trustee Suzanne Lobaton, who has joined the GMHA Board of Trustees and will chair the BOT Human Resources Subcommittee. A big GMHA shout-out to Trustee Lobaton and our amazing new nurses!



Community Outreach & Career Days

In November, Team GMHA took recruitment to the next level, participating in three Career Day fairs. Dr. Kwasi Nyame, our Associate Administrator of Medical Services and a neurosurgeon, spoke with students at Tiyan High School and Chief Brody Memorial Elementary School about careers in health and medicine. Meanwhile, our nursing team inspired JFK High School students in the Nursing and Health. GMHA nurses Sarah Floyd, Hospital Staff Nurse II – Clinical Level I, Tele/PCU, and Kaysha Leon Guerrero, Hospital Staff Nurse II – Clinical Level I, ICU/CCU gave a presentation called "Career Pathways for Nursing." The presentation shared what it's like to be a nurse and background information about GMHA and other career opportunities at the hospital. It's so rewarding to connect with young minds and spark their interest in becoming future doctors and nurses!

Relay for Life

On November 9, Team GMHA proudly participated in the annual Relay for Life at the UOG Fieldhouse. It was an honor to walk alongside our community in support of cancer warriors, survivors, and in memory of those we've lost. Thank you to everyone who came out to show their support—it's events like these that remind us of the strength in unity.



Fundraising & Foodie Fun

November was full of delicious treats, thanks to the departments that hosted Bake Sale fundraisers. Your culinary creativity kept us all happy and well-fed—thank you! Plus, our weekly lineup of food trucks continues to bring a variety of tasty options for lunch. Thank you our food truck coordinators, Theo Pangelinan and Chelsea Aquai. We're grateful for all the ways you help keep Team GMHA fueled and ready to go!



Thanksgiving Celebrations

Last week, we gathered to celebrate Thanksgiving together as a GMHA Familia. Sharing a meal with our coworkers on November 27 was a special way to kick off the holiday season. We hope you all had a wonderful Thanksgiving Day with your loved ones, filled with gratitude and joy.

Here's to the holidays ahead and all the amazing things we'll accomplish together.

02 GMHA LIFELINE NEWSLETTER



WHAT'S HAPPENING AT GMHA?



WHAT'S COMING UP IN DECEMBER?

December truly is the happiest time of the year! This month, we're excited to welcome old friends from the community who generously visit GMHA each year to donate toys for our young patients in the nursery and pediatrics. We are so lucky to have such a giving community. As for Santa Claus, our wish list this year includes receiving blankets and baby wipes—if you happen to see him, please pass it along!



Giving Day Guam

On December 3, the KUAM CareForce celebrated the annual Giving Day Guam with our island's high schools. We are thrilled to share that JFK High School's "Spark Ambassadors" chose GMHA's Skilled Nursing Facility as the recipient of their community project! They created thoughtful "Bottles of Hope" for our SNF nursing team—each bottle filled with inspirational messages. Huge thanks to the KUAM CareForce, JFK High School, and their Spark Ambassadors for spreading holiday cheer to our nurses!



Thanksgiving Fundraising Raffle

December also brings excitement with the GMHA Volunteers Association's annual Thanksgiving Fundraising Raffle! The winning tickets will be drawn on Thursday, December 5, at GPO. Remember, you don't need to be present to win, but all prizes must be claimed by December 31. Good luck to all ticket holders!

A heartfelt thanks to our incredible Pink Ladies for their tireless efforts on behalf of GMHA. Proceeds from this year's raffle will help purchase a 7-passenger van for patient transport and a subcompact SUV for delivering specimens, medication, equipment, and meals to the SNF. Thank you to everyone who purchased a ticket to support this cause—your generosity makes a difference!



Our Lady of Kamalin on December 8th marks the first big holiday of the month as we honor Guam's Patron Saint. The Governor's "The Colors of Christmas" event will take place at Skinner Plaza, on Thursday, December 12th from 6 - 9 pm. The Governor's Christmas Parade starts at 7 pm. You can find GMHA handing out candies to all the boys and girls, naughty or nice.



Holiday Fun Ahead

Get ready for even more holiday celebrations throughout the month! Keep an eye on your email for updates on community events. Our GMHA Spirit Committee will release the schedule for our annual Christmas Dress-Up Days soon! So, dust off your favorite holiday outfits and get ready to strike a pose. Don't forget to send photos of your team in action to communications@gmha.org—we'd love to feature your festive flair!

Wishing everyone a December filled with joy, kindness, and celebration. Happy Holidays, Team GMHA!

GMHA LIFELINE NEWSLETTER 03

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VETERANS DAY GALLERY



LELAND GUIAO SPECIALIST (E-4)



DR. JEFFREY SHAY INTERVENTIONAL RADIOLOGIST PILOT US NAVY



HEAD OF SECURITY US AIR FORCE / US ARMY STAFF SERGEANT



GERALD DE ROXAS



MAYAN GOGO



NICOLE K. LEGASPI



GIDEON CARREON ER TECHNICIAN SPECIALIST US ARMY



JAMES QUINTANILLA HOSPITAL IT SUPPORT TECHNICIAN I E4/PETTY OFFICER 3RD CLASS/ABE3 US NAVY



BANNUAR QUIAOIT



JEFFREY VENTURA HOSPITAL SAFETY & SECURITY ADMINISTRATOR
OPERATIONS SPECIALISTS 1ST CLASS, COAST GUARD
CUTTER BERTHOLF
US COAST GUARD



THERESE PALAYO ES STAFF SERGEANT
US AIR FORCE



RAY SAN NICOLAS



RACHEL SIGAM



LORENZ ESTABILLO



ERIC MENO



JESSE MANIBUSAN



VILLE MUI ER LPN SERGEANT US ARMY

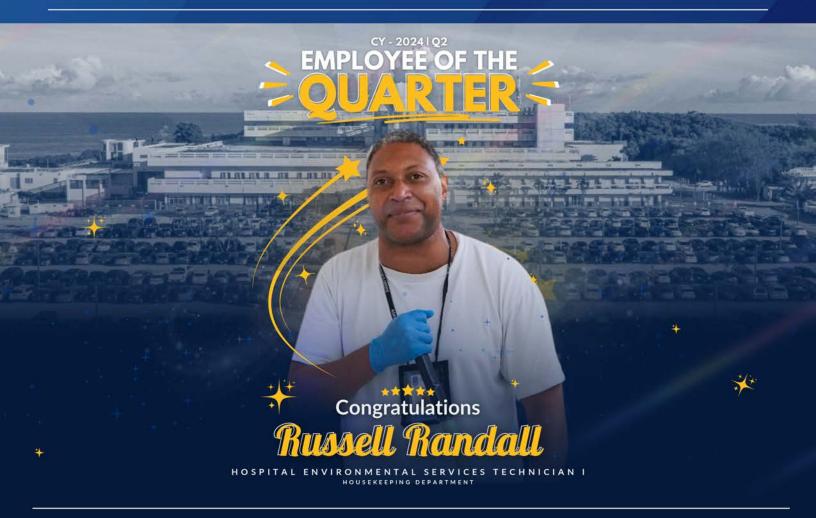


GILBERT CALMA



SHERWIN NUCUM









GMHA CELEBRATES ANTIMICROBIAL STEWARDSHIP PROGRAMS TEAM

GMHA celebrated its Antimicrobial Stewardship Programs team during World Antimicrobial Resistance Awareness Week November 18 – 24

GMHA's ASP team includes: Racquel Sperrazzo Pharm-D, Dr Magcalas, Dr Kitazono, Veronica Cummings PharmD, Dr Golda, Fe Bactad Micro, Infection Control

REHAB HEALTH FAIR

Our Rehabilitation held an Open House and Mini Fitness Fair on October 8th to celebrate National Rehabilitation and Physical Therapy Month. The fair included fun fitness activities, a tour Rehab's equipment to assist patients increase their mobility, and refreshments





EMPLOYEE RECOGNITION



PROCLAMATION SIGNING WITH ACTING TO SOVERNOR JOSHUA TENORIO

Proclamation signing with Acting Governor Joshua Tenorio, declaring November as Smoking Cessation and World Lung Awareness Month.

RADIOLOGY / INTERVENTIONAL RADIOLOGY PROCLAMATION SIGNING





THE SPIRIT COMMITTEE EXTENDS HEARTFELT THANKS
TO THE FOLLOWING INDIVIDUALS AND GROUPS FOR THEIR GENEROSITY



CANDY DONATIONS



- Environmental Services (Patsy and Lola)
- Social Services
- Med Services
- Yuka Hechanova





MONETARY DONATIONS



- Paula Paleyo \$100
- Guest Relations & Health Education \$50
- Ms. Lillian \$30
- Jocelyn Cruz \$25
- Valerie Meno \$25
- Frances Dela Cruz \$20
- Cindy Hanson \$20







"Everyone was courteous. Doctors did their thing with giving information. They were timely and true to their word and came back when they said they would be back. I got what was needed in a timely manner, even during the staff rounds. Everyone was great because of the teamwork. I don't want to recognize just one person, but I want to give a shoutout to the whole Tele and ER departments."

- GMHA Patient











"I had a bunch of questions at Registration and the woman was able to answer them. The nurses were excellent during my stay. The housekeeper was courteous and able to accommodate extra requests. The treatment I received met my expectations. The nurses exceeded expectations. My anesthesiologist was great, she explained everything to me and was patient and thorough"

- GMHA Patient







MEET THIS MONTH'S GOOD CATCH HEROES



NAM VO CLINICAL PHARMACIST

Upon review of physician orders, he identified therapeutic duplication of antihypertensive medication due to an error with order entry. He contacted the physician who then corrected the error before the patient received any doses of the second medication.



JIZANNE BENAVENTE CLINICAL PHARMACIST

Upon review of physician orders, she identified therapeutic duplication of pain medication which can lead to CNS and respiratory depression if administered together. The order was clarified with the physician and the order for duplicate coverage was discontinued before it reached the patient.



KWONIL JUNG CLINICAL PHARMACIST

Upon review of physician orders, Kwonil identified therapeutic duplication of pain medication that are actually contraindicated when administered concomitantly and can lead to an increase risk for bleeds and renal impairment. The order was clarified with the physician and the duplicate coverage order was adjusted to avoid the concomitant administration before it reached the patient. Additionally, he obtained an order for labs to be able to appropriately adjust dosing of the medication that had not been previously ordered.









"Thank you so much to all the nurses in the NICU ward for all of their hard work and dedication."

- GMHA Patient









"Nurses and staff helped my husband navigate the hospital and showed him where he needed to go. They treated me well. They also took care of my baby girl. Security was also nice to me. The lady at night would talk to me and see if I was ok. Surgery went well and I was walking a few hours afterwards. I don't have anything negative to say. This is my 5th kid, first C-section, and first time to give birth in Guam. GMH is good."

- GMHA Patient







PHOTO GALLERY

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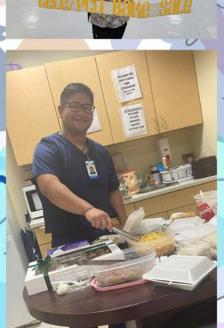
















Zandro Abella **Elaine Agarrado** Germaine Aguon Veronica Alave Ernesto Alfonso Jr. Fe Bactad **Ruth Balecha** Rowena Baltazar Sha'una Barcinas **Ronald Beaver Han Blailes** Robert Blas Jr. Kaitlynn Calma Marietta Celeste **Rhodora Celorio Rosalin Charfauros** Rowena Cortez Jeffrey Cruz Joefrelyn De Guzman Revelyn De Veas Pakka Dela Cruz Ruan Dela Cruz Cheryl Dizon **Amy Eay** Roger Escudero

Zernith Espinosa

Natasja Fabia Joseph Fantonalgo Jenny Fernandez Joseph Flores Moana Fofana Jayson Garcia Amie Guimbatan Mercedes Guzman Jean Honguee Franco Ishmael **Edmund Lacdoo** Julianne Lalic Nina Lalmol Girlie Lareza Danny Lee Lucille Lefever Christopher Lizama Mariana Lomeka Jesusa Mamaliasa Nichole Mamaligsa **Cynthia Mandell** Jesse Manibusan Cleopatra Manzon Jayne Mapalo Maria Mariano **Nino Matias**

Frankie Mendiola **Tammy Mendiola** John Meno Nerissa Minatoya Victoria Morales Zyrille Movida-Fernandez Ville Mui Lian Nacianceno Ligaua Nacianceno Mariettes Navasca **Emy Ortega** Rosalo Paeste III Mary Ann Palomo Joel Paule Georgina Pecina Jessica Pepin **Pauline Perez** Tisha Perez Jamerico Peru Herbert Pinaula Ira Pineda Jannica Quintanilla **Johnathon Rains** William Rains Rengaraju Ramasamy **Christina Redila**

Jesse Reyes Rona Reyes Sylvia Reyes Ricky San Nicolas Janet Santa Romana **Arlyn Santos Averie Santos** Raven Saville **Belle Sequitin** Joanna Silva Rema Sinen **Edward Soltowski** Greta Subijano Justo Tajalle Jezabel Taloma, **Angelica Tamares Kamalin Toyes** Adrienne Tudela **Christine Tuquero** Joey Tyquiengco Lavene Ulloa Jeffrey Ventura **Dora Vercio** Joshua Viaje Ronaldo Viola Michelle Williams











HOSPITAL ACCREDITATION

ARTICLE NEW NHSN REPORTING REQUIREMENTS: CONFIDENT YOUR ORGANIZATION IS PREPARED?

"Beginning November 1, 2024, the Centers for Medicare & Medicaid Services (CMS) will require hospitals and critical access hospitals (CAHs) to electronically report information, like confirmed infections and bed capacity, related to flu, COVID-19 and RSV, on a schedule specified by the Secretary of Health and Human Services" (CDC, 2024).

With Flu season in full swing and Covid cases on the rise, it is important to understand updated, mandatory reporting requirements for hospitals as well as critical access hospitals. The National Healthcare and Safety Network (NHSN) is working to prepare facilities for new reporting requirements through web-based education. Individuals who are tasked with reporting quality data into NHSN will need to be prepared to do so in coming months. The Centers for Disease Control and Prevention (CDC) is providing the following upcoming webinars:

Reporting of Hospital Respiratory Data to NHSN -**Data Submission Overview**

Wednesday, September 11, 2024, from 1-2pm ET Register:

https://cdc.zoomaov.com/webinar/register/WN_bbJez6ECRpaTvGe7mtnuGA

Reporting of Hospital Respiratory Data to NHSN -Data Submission Overview (Replay)

Thursday, September 12, 2024, from 2-3pm ET Register:

https://cdc.zoomgov.com/webinar/register/WN aJ3P-EdJRi6nQTRV PIF3A

All facility types listed below will be required to report Hospital Respiratory Data to NHSN on a weekly basis: Facility types previously Facility types previously Facility types not annuallu Acute Care Hospitals Freestanding CMS-certified rehabilitation facilities rehabilitation units (IRU Long-term Acut Care within a hospital) Hospitals Freestanding · CMS-certified Critical Access hospitals psychiatric facilities psychiatric units (IRU Cancer Hospitals (PPS) within a hospital) Except Cancer · Indian Health Services Hospitals) · Children's Hospitals Hospitals (also Tribal Hospitals if they are Medicare participating)

You can also click on the link below to view a pre-recorded webinar on demand:

https://www.cdc.gov/nhsn/pdfs/pscmanual/Hospital-Respiratory-Data Webinar.pdf

Now is the time to ensure that data is being collected daily. In addition, data reports should be shared with the individual who is responsible for NHSN data reporting in your organization. Data points that should be collected include bed capacity, patients admitted and hospitalized with Covid-19, Influenza and RSV along with patient age. Additional reporting requirements such as personal protective equipment supply on hand is optional.

https://www.hceglobal.org/new-nhsn-reporting-requirements-confident-your-organization-is-prepared



The Compliance Office trainings will be through our Learning Management System (LMS) provided by MCN Healthcare. Below is a list of on-going training(s) required through the Compliance Office:

Staff required to take trainings will be emailed directly through MCN eLearning. You may follow-up with the Education Department if you have any questions.

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TJC issues SE Alert 69: Environmental Disasters Background:

On November 13, 2024, The Joint Commission (TJC) issued Sentinel Event Alert 69: Environmental disasters – Preparing to safely evacuate or shelter in place. The alert outlines steps for healthcare organizations to consider as preparation for weather and climate-related disasters; specifically, to rapidly evacuate or shelter in place everyone on-site—patients, healthcare workers, and others. Details can be found in the sentinel event alert section of the Joint Commission website at: https://www.jointcommission.org



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December 19, 2024 - CMS Requirements for Radiology & Nuclear Medicine

Future Webinars

January 17, 2025 - Top Findings Around Hazardous Materials

In this webinar we will be discussing the top findings around hazardous materials. What are hospitals getting cited for during surveys as it relates to hazardous materials. Join us to learn all you ever wanted to know about your vulnerabilities

Some exciting news: CIHQ is adding Infection Prevention and Control webinars on a bimonthly basis starting in 2025! For those who are interested in attending the free webinars provided by CIHQ-ARS, contact the **Compliance Office** for more information (registration with a GMHA email is required).





"I love Dr. Vercio. He came in to check on me on his day off and the next day, Dr. Linden was great and made me feel comfortable. I love Sarah (my young nurse), I love Cara Cruz at Registration, and I love my Anesthesiologist. GMHA can't control the condition of the building, but you can control staff and the experience and that goes far. Altogether, it was a decent and a good experience."

- GMHA Patient









"There are a lot of young, new nurses.
Better care for any severe ailment, more care and services provided by physicians than elsewhere. Overall, GMH provides higher quality when it comes to the medical diagnostic treatment and care, especially urgent surgeries. GMH is much more equipped, I will say, being admitted countless times."

- GMHA Patient







PHOTO GALLERY

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THIS IS YOUR GMHA LIFELINE NEWSLETTER! THANK YOU FOR BEING PART OF #TEAMGMHA!

Your dedication and contributions make a real difference. Until next time, be well!

HAVE ANY IDEAS OR SUGGESTIONS?

EMAIL US AT COMMUNICATIONS@GMHA.ORG

FAREWELL 2024, WELCOME 2025

As we welcome 2025, let's embrace the year ahead with renewed purpose, supporting one another and continuing to make a meaningful difference in the lives of our patients and community—wishing you all a joyful, healthy, and fulfilling New Year!



Follow us On









