



# GMHA LIFELINE NEWSLETTER

OCTOBER 2024 ISSUE



## MESSAGE FROM THE HOSPITAL ADMINISTRATOR



### Håfa adai Team GMHA,

This year is flying by so quickly and in another month, we'll officially be in the holiday season! September was an excellent month for Team GMHA! We spent time together at the 2024 GovGuam Labor Day Picnic. It is a great joy when we get together in a beautiful beach setting to enjoy each other's company!

One of the biggest accomplishments at GMHA is our new GE HealthCare Allia™ IGS 7 Angiosuite! This highly advanced medical suite is equipped with the latest in AI enhancement software, 3D CT imaging, and a suite of innovative diagnostic tools, which will allow us to provide faster, more precise diagnoses and treatments for critical conditions such as strokes, heart attacks, internal bleeds, and certain cancers. Our Angiosuite is the only one in Micronesia and we look forward to serving both our community and our friends from the outer islands. Our new state-of-the-art Angiosuite is a huge step forward in our mission to become Guam's most trusted hospital.

Speaking of missions, I would like to congratulate Dan Bernardo, our Interventional Radiology Supervisor, for several contributions he has made to GMHA. Dan is responsible for the beautiful AI inspired artwork on the walls of our Radiology Department. Dan's goal in producing the images was to give our Radiology patients something calming and beautiful to look at on their way to have a procedure. Dan has made another contribution to GMHA by winning the employee competition to come up with our new Mission Statement, which is "Committed to compassionate, forward-thinking, quality-driven, and safe health care that honors the community." It describes us perfectly and sets a goal for us to keep in the forefront of everything we do at GMHA.

*Lillian*

Si Yu'os ma'ase'

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"Great Staff! Amazing  
Job"

- GMHA Patient



GUAM MEMORIAL  
HOSPITAL AUTHORITY  
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## WHAT HAPPENED IN SEPTEMBER?

This month GMHA unveiled the only Angiosuite in Guam and Micronesia. Our new GE HealthCare Allia™ IGS 7 Angiosuite is a highly advanced medical suite equipped with the latest in AI enhancement software, 3D CT imaging, and a suite of innovative diagnostic tools. The Angiosuite will allow us to provide faster, more precise diagnoses and treatments for critical conditions such as strokes, heart attacks, internal bleeds, and certain cancers. Thank you to Belle Rada and her team in Radiology for their hard work to procure the state of the art Angiosuite. We would also like to extend a special thank you to Governor Leon Guerrero and Lt. Governor Tenorio for working with the Department of the Interior to secure the grant that provided the funding for our new Angiosuite!



If you haven't had a chance to see our Angiosuite, it is well worth a visit to Radiology. Please call them first to make sure there are no patients scheduled. As you make your way to the Angiosuite, check out the Guam-inspired artwork that Dan Bernardo, Interventional Radiology Supervisor, has created using AI technology. He wanted to give our patients a gallery of art to enjoy on their way to the Angiosuite.



Dan is on a roll with his contributions to GMHA. Dan was the winner of the GMHA's recent Mission Statement competition. GMHA's new Mission statement is "Committed to compassionate, forward-thinking, quality-driven, and safe health care that honors the community." Thanks, Dan, we love it!



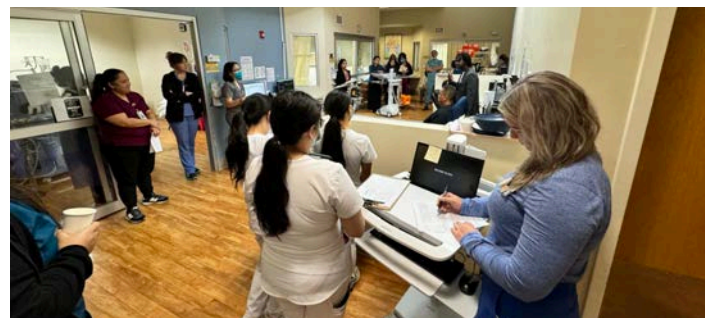
Our Human Resources department announced their new hours of operation this month. If you need to visit HR, they are now open from 7 am – 7 pm, Monday – Friday and closed on the weekends and holidays. If you have friends or family who would like to apply to work with Team

GMHA, please share HR's new hours. There is a fillable job application form on our website for an applicant's convenience.



This month a group of GMHA healthcare providers participated in a Career Day at Father Duenas High School to share their experiences in the medical field. We are certain that Dr. Kwasi Nyame, neurosurgeon, pharmacist Bruce Meno, and ICU nurses Gene Razo, RN, Olivia Elliott, RN, and Mason Calma inspired many students to consider a career in medicine. The group received Certificates of Appreciation from Father Duenas HS.

Dr. Nyame also conducted the latest round of ICU Didactic Teaching-Management in our ICU, discussing the Diagnosis of Epidural Spinal Abscess. The ICU Didactic Teaching-Management is a teaching program that happens regularly in our ICU to keep our teams in top form as they care for our most critical patients. The ICU Didactic Teaching-Management is also attended by hospital staff and physicians.







GMHA welcomed Col. Elizabeth Sarnoski, USAF, MC. Col. Sarnoski is Director and Commander of the 36th Medical Group Anderson. Col. Sarnoski visited us to introduce herself and share her commitment to the islandwide hospital goal of strengthening the ties between our healthcare partners, which also includes GRMC and USNH.



Another wonderful September accomplishment was recognizing Glynis "Grace" Leon Guerrero as GMHA's Employee of the 1st Quarter. Grace is an Administrative Assistant in our Infection Control Department. Congratulations, Grace! If you would like to nominate an exemplary employee for Employee of the Quarter, submissions are currently ongoing. To submit an employee for consideration, look for the flyer in the newsletter and scan the QR code. Let's recognize Team GMHA members who inspire others to be the best they can be.



## WHAT'S COMING UP IN OCTOBER?

October is full of opportunities to recognize Team GMHA! We will be recognizing our Pharmacy team, Cafeteria team, Medical Assistants, Radiology, Materials Management, Risk Management, Respiratory, Facilities Maintenance, Medical Staff Office, and our amazing nurses in the Emergency Room and Pediatrics. Lots of opportunities to give thanks to the hard working teams in these important departments that keep our hospital running.



There is one other recognition in October that is going to need your help! October 16th is National Bosses Day. We would like to ask Team GMHA to send photos of our leaders, managers, and supervisors so we can recognize and thank them for supporting and leading us in a positive direction. Our bosses are often our biggest cheerleaders, encouraging us to do and be our very best. Let's show them our appreciation for everything they do to keep GMHA Guam's trusted hospital.



October ends with one of our favorite holidays: Halloween! We have lots of fun at Halloween, wearing our costumes, sharing sweets and treats, and getting into the holiday spirit. Halloween is the official start of the holiday season, so let's get into the spirit and celebrate the beginning of our favorite time of year! Oh, and one more thing: BOO!









★ CY - 2024 | Q1 ★

# EMPLOYEE OF THE QUARTER



★★★★★  
Congratulations

*Glynis "Grace" Leon Guerrero*

ADMINISTRATIVE ASSISTANT  
INFECTION CONTROL DEPARTMENT



NOMINATIONS ARE OPEN FOR CY-2024, Q2

# EMPLOYEE OF THE QUARTER

NOW THROUGH SEPTEMBER 30

SCAN OR CLICK THE QR CODE FOR MORE  
INFO & TO SUBMIT YOUR NOMINATION(S)





### DUSIT THANI GUAM RESORT DONATES ESSENTIAL SUPPLIES TO GMHA'S NURSERY AND NICU

GMHA is very grateful to the Dusit Thani Guam Resort for its amazing donation to the hospital on Wednesday, September 25th. Representatives from the resort's Food & Beverage department brought ten boxes full of toys, books, clothes, bedding and blankets, and paper products, including baby wipes which our nursery and NICU always need



### PANDA CARES FOUNDATION DONATES OVER \$124K IN CRITICAL EQUIPMENT TO NICU AND Peds

The Panda Cares Foundation, the charitable branch of the Panda Express Restaurants, made an incredible donation to our NICU and Peds departments. Panda Cares donated electric Critical Care Crib II, an electric Springfield Procedural Crib, and a Springfield Crib (Manual Hi/Lo), and a GE Giraffe Incubator Carestation. The entire contribution to our hospital was \$124,396.00. It is community partners like the Panda Cares Foundation who understand and support GMHA's mission to care for our people.



### PATIENT TESTIMONIALS

"The GMH staff, nurses, and doctors deserve all the praise! Everyone who assisted us while my son was admitted, showed nothing but compassion and attentiveness. In a situation where my anxiety was at an all-time high, I was reassured my son was in the best hands. I just can't thank you enough for all your care, especially the Pediatric team! Dr. Naegle, Dr. James, Dr. Norman, Nurses Doris, Sandra, Maelyn, Joanie, Ana, (& more) and the respiratory team... May God bless you all!"

- GMHA Patient



"Narissa Blaz was helpful and kind! Explained the whole registration process well."

- GMHA Patient







## LILIBETH ORALLO CARDIAC MONITOR TECHNICIAN II

GMHA will miss Lilibeth Orallo tremendously! Thank you for 24 years of service to GMHA. Congratulations on your well-deserved retirement, Lilibeth! We will miss you. You will always be a member of Team GMHA!

## HERBERT PINAULA CHIEF OF SECURITY

Congratulations to our Chief of Security Herbert Pinaula who was sworn in this month as an official Park Patrol Reservist. GMHA is proud of Herbert, who runs our Security department with efficiency and dedication. We know Herbert will bring the same level of professionalism as a Park Patrol Reservist as he does to the security of GMHA and our patients.



## ENVIRONMENTAL SERVICES

Congratulations to our Environmental Services Department who were acknowledged for their hard work and dedication to our hospital and patients with a Certificate of Recognition! Our patients always rank Environmental Services high in our Patient Experience Survey. They win the most "Always" does a great job in the survey. We're proud of each and every one of you!





## KWONIL JUNG CLINICAL PHARMACIST

Kwonil had two great catches this month! Upon review of physician orders, Kwonil identified duplicate antibiotic therapy which could contribute to an adverse event and risk of antibiotic resistance development to the patient. The order was clarified with the physician and the duplicate coverage order was discontinued before the patient received the medication.

Kwonil's second good catch happened while performing medication reconciliation. While working with a community pharmacy, he identified a home medication that had not been included in the inpatient listing. He contacted the physician who then made the necessary adjustments to the inpatient orders so the patient would continue to receive this needed medication.



## MARGARET KANG CLINICAL PHARMACIST

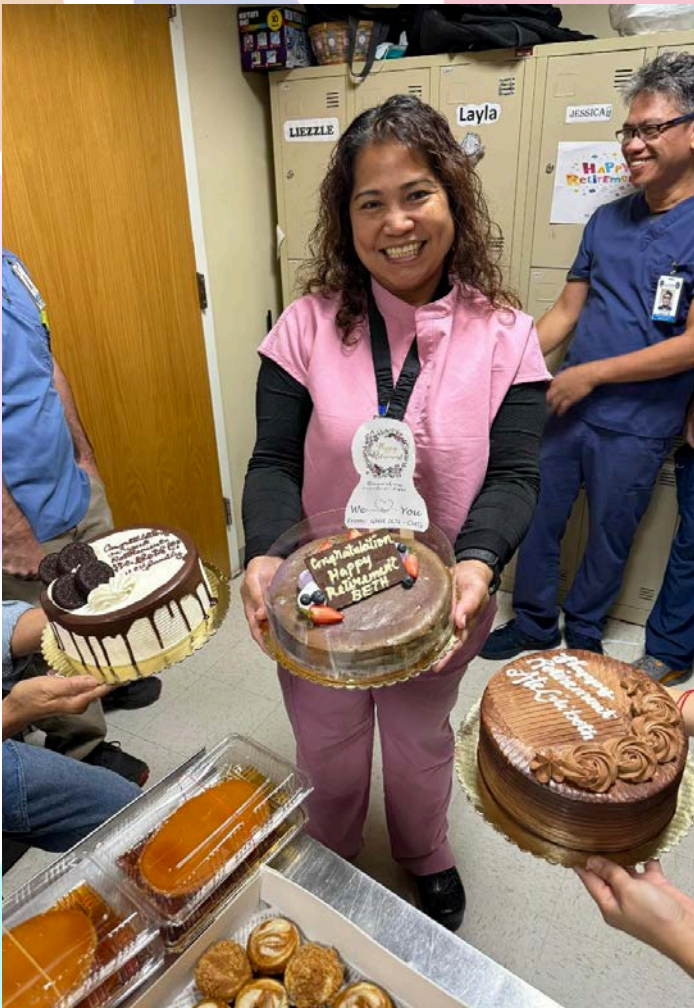
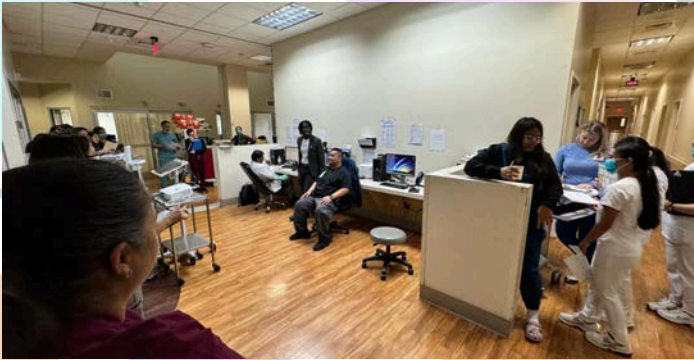
Margaret reported the collaboration among pharmacists, both at our hospital and community pharmacies to complete medication reconciliation of a high risk home medication that was to be continued during the patient's inpatient stay so the patient would receive the correct dose.

## RHONDA MENO, ANDREW AGUON, AND ROMAN RESPICIO HOSPITAL ENVIRONMENTAL SERVICES TECHNICIANS

Using their keen observation skills, the trio from Environmental Services jumped into action to respond to a situation despite the fact the overhead emergency code had not been announced. Their immediate response ensured the preservation of patient safety.











GOT A MINUTE?  
**SCAN ME**  
AND TELL US WHAT YOU THINK



## Pulse Survey: Just Culture

Survey period:  
**Sept. 27 to  
Oct. 11**

### Our Just Culture beliefs:

- promoting a culture of reporting and learning rather than blaming
- open discussion of adverse events
- fair and unbiased investigations
- individual and systemic accountability

### What's a pulse survey?

It's our way of checking in with you more frequently about specific topics that impact your employment experience with us. We use the insights from these short surveys to improve our workplace culture so that it's productive and enjoyable.



# HAPPY BIRTHDAY

#TEAMGMHA  
OCTOBER BIRTHDAYS

Rosalina Abella  
Alexandra Adkins  
John Aguon  
Lindsay Alfonso  
Mark Anderson  
Lucy Aponik  
Andrea Araullo  
John Arellano  
Hiromy Atem  
Chi Chiu Auyeung  
Jasmine Babauta  
Leah Barbosa  
Jessica Barney  
Jarren Bautista  
Jane Belga  
Jobeth Bennett  
Jinky Bravo  
Florida Bulatao  
Gino Bustamante  
Mason Caldwell  
Mason Calma

Gerofel De Carino  
Gideon Carreon  
Joseph Carreon  
Kimberly Cavilan  
Daniel Celeste  
Hevron Censon  
Luke Charfauros  
Gicelle Chargualaf  
Gregory Cruz  
Joseph Cruz  
Wilma De Asis  
Neil De Guzman  
Marites De Lara  
Kelvin Dionisio  
Winnie Escobar  
Renee Estrada  
Isabel Flores  
Jenette Florig  
Sharon Floyd  
Rogene Galvez  
Marylou Ganzon

Nora Garces  
Nelde Hikichi  
Jacqueline Hogon  
Maribeth Inao  
Mirasol Isidro  
Edna Jalandoni  
Gabrielle James  
Ernest Javier  
Marilyn Joya  
Erin King-Hoggatt  
Robert Leon Guerrero  
Danilo Leonen  
Lumencensia Leyarofesiug  
Ivan Lujan  
Angel Lusung  
Aisleabesh Maglaque  
Joanne Malig  
Aristotle Manaloto  
Jocelyn Manibusan  
Ryan Mantanona  
Jean Claude Mathiot

Therese Mejares  
Bruce Meno  
Maribeth Mereb  
Ruth Anne Nacario  
Ian Nacianceno  
Jenelyn Naputi  
Jessica Nauta  
Makiko Neth  
Karen Nguyen  
Michael Nogoy  
Rosanna Ocampo  
Luisa Olivar  
Jennifer Olivares  
Carmelito Padiernos Jr.  
Gemma Paguio  
Tanya Pangelinan  
Rodrigo Patdu Jr.  
Jayann Phillip  
Lorisa Pisaro  
Paul Rivera  
James Roco







## THIS IS YOUR **GMHA LIFELINE** NEWSLETTER! THANK YOU FOR BEING PART OF **#TEAMGMHA!**

Your dedication and contributions make a real difference.

Until next time, be well!

[HAVE ANY IDEAS OR SUGGESTIONS?](#)

**EMAIL US AT [COMMUNICATIONS@GMHA.ORG](mailto:COMMUNICATIONS@GMHA.ORG)**

### WHAT'S COMING UP IN NOVEMBER

Remembering our loved ones on All Soul's Day, our heroes who served on Veteran's Day, and being grateful for all we have on Thanksgiving



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